

disbatch.

Privacy Policy

Last Updated: June 2026

This Privacy Policy describes how Fervent Tech Co, LLC ("disbatch," "we," "our," or "us") collects, uses, and shares information when you use the disbatch platform and related services.

1. Information We Collect

- Business Owner Information: name, email address, phone number, business name, business address.
- Customer Information: name, email address, phone number, delivery information, order notes, allergen information.
- Technical Information: IP addresses, browser information, device information, session data, and cookie data.

2. How We Use Information

- Provide and improve the Services.
- Process orders and manage subscriptions.
- Send transactional communications.
- Detect fraud and comply with legal obligations.

3. Cookies

- disbatch uses cookies and similar technologies to maintain login sessions, remember preferences, and analyze platform performance.
- You may disable cookies through your browser settings, although some features may not function properly.

4. Payment Information

- Customer payment information is processed by third-party providers such as Square.
- Subscription billing is processed by Stripe.
- disbatch does not store complete payment card information.

5. Marketing Communications

- Users may receive marketing emails.
- Users may opt out at any time using the unsubscribe link provided.
- Transactional communications may continue even after opting out of marketing.

6. Sharing Information

- disbatch may share information with service providers, payment processors, hosting providers, analytics providers, and government authorities when legally required.
- disbatch does not sell personal information.

7. Data Retention

- Information is retained as long as reasonably necessary to provide the Services, maintain records, resolve disputes, and comply with legal obligations.

8. Security

- disbatch implements reasonable safeguards to protect user information.
- No method of transmission or storage is completely secure.

9. Children's Privacy

- The Services are not directed to children under 13 years old.

10. Changes to This Policy

- disbatch may update this Privacy Policy periodically.
- Continued use of the Services after updates constitutes acceptance of the revised policy.

11. Contact

- Fervent Tech Co, LLC
- 600 Westridge Parkway, McDonough, Georgia
- support@disbatch.app